



Executive Steering Committee (ESC) Update

Minnesota Eligibility Technology System (METS)

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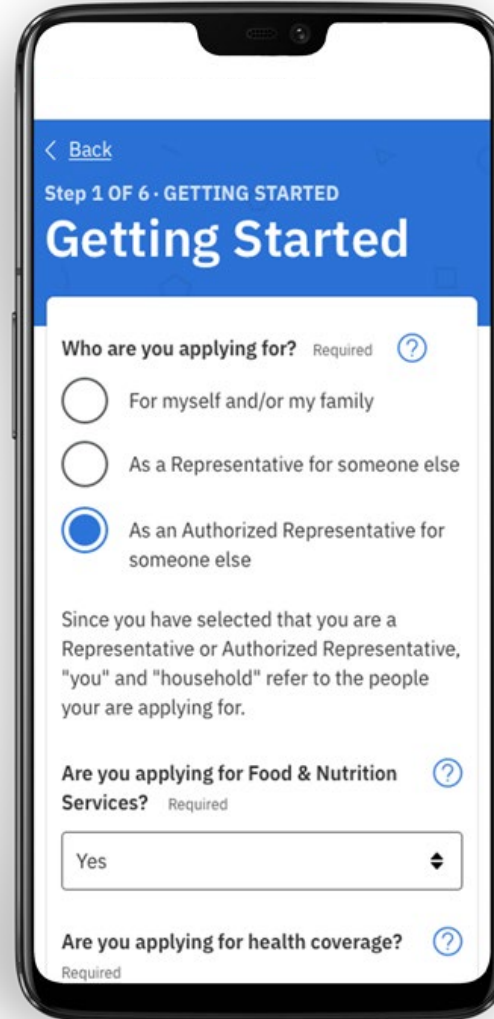
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1. Follow-up: Mobile access for METS enrollees
2. Overview: Key portfolio risks the SGG is watching
3. FFY22 Roadmap
4. Upcoming Deliverables
5. Stoplight Status of Projects

Renewals Self-Service to enable mobile-friendly features

BEFORE

Many mobile devices are unable to access METS at all. For those that can, the look is similar to this image from another state's Cúram system.



AFTER

After Renewals Self Service is implemented, METS will look more like this image from another state's updated Cúram system. Any mobile device will be able to access METS via the device's browser.

Images provided by IBM Watson Health and representative of another state's implementation of Cúram. Minnesota's implementation will be different.

MNbenefits may offer future mobile-friendly options

- MNbenefits allows Minnesotans to apply for food, housing, childcare, emergency and cash assistance programs all at once, from their smartphone, in less than 12 minutes
 - DHS and MNIT partnered with Code for America to launch MNbenefits in 2021
 - Ongoing maintenance and operations of MNbenefits is now being transitioned to DHS and MNIT
 - Dream of a subsequent stage is that submitted data gets automatically entered into the target system (currently it must be manually entered by staff)
- MNbenefits does not currently support applications for healthcare benefits. DHS, MNIT and Code for America are discussing the possibility of extending it to healthcare.

Key portfolio risks the SGG is watching

1. The lack of METS IAPD funding could lead to a disruption to METS resourcing and a halt in major METS improvements
2. Instability in the Curam platform could result from lapsed upgrade status
3. METS project delivery schedules could be delayed due to staff reassignments resulting from the end of the federal public health emergency and a need to return to normal operations
4. IBM sale of Watson Health assets, including the Curam platform, could negatively impact vendor relationship and future of METS

Preparing for end of public health emergency

- The federal public health emergency (PHE) started January 27, 2020.
 - An official end date has not been announced.
 - It is expected to remain active at least through April 15, 2022.
- DHS and counties are facing a monumental renewals processing effort when the federal public health emergency (PHE) ends
 - At end of PHE, all public program enrollees must have their eligibility redetermined. This will be done over a 12 month period.
 - Enrollment in public health care programs is up about 20% since the start of the pandemic.
 - Currently the public programs renewal process is highly manual for those who don't automatically renew and relies on a paper renewal form.
 - A top priority is to ensure that enrollees who are no longer eligible for public programs can transition to a qualified health plan through MNsure without gaps in coverage.

Pending sale of Watson Health assets

- IBM is selling assets of Watson Health, including the IBM Cúram software platform, to Francisco Partners
- Minnesota's METS system is built on the Cúram platform, and we have a sizable professional services contract with Watson Health
- The sale is expected to be complete by the end of June, 2022
- Impact to state not yet clear
- DHS, MNsure and MNIT leadership are monitoring closely

METS FFY 2022 Roadmap (last approved 2/25/22)

Ongoing / Annual Work	Status
1095-B Tax Year 2021	In Progress
Data Access & Management Reports- FFY 2021	Completed
M&O: Non Project work	In Progress
Human Services DR (Disaster Recovery) Exercise 2022.1	In Progress
Data Access & Management Reports - FFY2022	In Progress
1095-B Tax Year 2022	Planned
Curam Upgrade 2022	In Progress Δ

Status Key
In Progress
Planned
Completed/Operationalized
✘ = COVID Hold
* = Approved for enhanced federal funding
Red Δ- Changes since last presentation

Development Projects	Status
* Unique Person ID	In Progress
* Effective Dates	In Progress
Renewals Process Improvements FFY20	Completed
Cost Sharing for MA	✘
* Tribes as Processing Entities	In Progress
* METS Eligibility Determination: Pregnant Women and Auto Newborns	On Hold Δ
Data Mart 1.5	In Progress
* Eligibility and Enrollment Certification	In Progress
Grant/Pope County Merger (Western Prairie)	In Progress
MNSure PARN Updates	In Progress
Infrastructure Improvements - Compliance/Audits	Completed
Infrastructure Improvements - IAM MNSure MFA & Dev Enhancements	In Progress
METS Configuration Auditing	In Progress
Extending MA Postpartum Period for Pregnant Women	In Progress
MinnesotaCare Eliminate the Family Glitch	In Progress
* Renewals Self-Service	In Progress Δ

Rolling Deliverable Schedule – New Development Projects

as of 4/7/2022

Roadmap Efforts	Current Phase	2021 Winter Release Timeframe	2022 Spring Release Timeframe	2022 End of Spring Release Timeframe	2022 Summer Release Timeframe	2022 Fall Release Timeframe Δ	Future Timeframes
* Unique Person ID	Execution	Complete	Active	Firm	Firm		
* Effective Dates	Execution	Complete	Active	Active	Firm		
Cost Sharing for MA	Execution	COVID Hold	COVID Hold	COVID Hold	COVID Hold	TBD	TBD
* Tribes as Processing Entities	Execution	Active	Complete Δ	Active Δ	Active Δ	Active Δ	Active Δ
* METS Elig Determination: Pregnant Women and Auto Newborns	Planning	Active	Active	On Hold	On Hold	On Hold	TBD
Data Mart 1.5	Execution	Active	Active	Active	Active	Active	Targeted
* Eligibility and Enrollment Certification	Execution	Active	Active	Active	Active	Active	Active
Grant/Pope County Merger (Western Prairie)	Execution	Complete					
METS Configuration Auditing	Execution	Active	Active	Active	Active	Active	Active
MNsure PARN Updates	Execution	Active	Active	Active	Firm		
Extending MA Postpartum Period for Pregnant Women	Execution	Active	Active	Firm	Targeted Δ	Targeted Δ	
Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Execution	Active	Complete Δ	Targeted	Targeted		
MinnesotaCare Eliminate the Family Glitch	Planning Δ		Active	Active	Active	Active	Active
* Renewals Self-Service Δ	Initiation		Active	Active	Active	Active	TBD

LEGEND	Targeted	Firm	Complete	Active
	Project/effort is actively working to deliver in the specified release timeframe.	Project/effort is approved to deliver to METS platform in the specified release timeframe.	Project/effort successfully delivered in the specified release timeframe.	Project/effort is active during the specified release timeframe

Key-
* = Approved for enhanced federal funding

Rolling Deliverable Schedule – Ongoing/Annual Work

as of 4/7/2022

Roadmap Efforts	Current Phase	2021 Winter Release Timeframe	2022 Spring Release Timeframe	2022 End of Spring Release Timeframe	2022 Summer Release Timeframe	2022 Fall Release Timeframe Δ	Future Timeframes
Human Services DR (Disaster Recovery) Exercise 2022.1	Execution	Active	Active	Active	Targeted		
1095-B Tax Year 2021	Closure Δ	Complete	Complete Δ				
Data Access & Management Reports- FFY2022	Execution Δ	Complete	Complete Δ	Targeted	Targeted		
Curam Upgrade 2022	Initiation Δ		Active	Active	Active	Active	Active
M&O: Non Project work	Ongoing	Complete	Complete Δ	Firm	Firm	Targeted	Targeted

LEGEND	<u>Targeted</u> Project/effort is actively working to deliver in the specified release timeframe.	<u>Firm</u> Project/effort is approved to deliver to METS platform in the specified release timeframe.	<u>Complete</u> Project/effort successfully delivered in the specified release timeframe.	<u>Active</u> Project/effort is active during the specified release timeframe

Spring 2022 Release Timeframe- Recap

- Spring METS Release includes (deployed 3/13/22) :
 - Tribes as Processing Entities
 - M&O: Non Project work
- Other Spring deliverables:
 - IAM MNsure MFA and Dev Enhancements
 - 1095-B Tax Year 2021
 - Data Access & Management Reports
 - M&O: Non Project work

End of Spring 2022 Release Timeframe

- End of Spring METS Release includes (deploys 6/12/22) :
 - Unique Person ID
 - Extending MA Postpartum Period for Pregnant Women
 - M&O: Non Project work
- Other End of Spring deliverables:
 - IAM MNsure MFA and Dev Enhancements
 - Data Access & Management Reports
 - M&O: Non Project work

Summer 2022 Release Timeframe

- Summer METS Release includes (deploys 8/7/22) :
 - Unique Person ID
 - Effective Dates
 - MNsure PARN Updates
 - M&O: Non Project work
- Other Summer deliverables:
 - Extending MA Postpartum Period for Pregnant Women Δ
 - IAM MNsure MFA and Dev Enhancements
 - Data Access & Management Reports
 - M&O: Non Project work

Fall 2022 Release Timeframe Δ

- **Fall METS Release includes** (deploys 10/16/22) :
 - M&O: Non Project work
- **Other Fall deliverables:**
 - Extending MA Postpartum Period for Pregnant Women
 - Data Access & Management Reports
 - M&O: Non Project work

Stoplight Report (as of 4/8/22)

Release	Project Name	Status
22.1	Grant/Pope County Merger	Green
22.1	1095-B Tax Year 2021	Green
22.1, 23.2	Tribes as Processing Entities	Yellow
22.1, 22.2, 22.3	Infrastructure Improvements - IAM MNsure MFA & Dev Enhancements	Yellow
22.1, 22.2, 22.3, 22.4	Data Access & Management Reports - FFY2022	Red
22.2	Extending MA Postpartum Period for Pregnant Women	Green
22.2	Human Services (Disaster Recovery) DR Exercise 2022.1	Green
22.2, 22.3	Unique Person ID - Phase 3	Green
22.3	MNsure PARN Updates	Green
22.3	Effective Dates	Green
22.3, TBD	Data Mart 1.5	Red
TBD	Renewals Self-Service	Green
TBD	MinnesotaCare Eliminate the Family Glitch	Green
23.1	Eligibility and Enrollment Certification	Green
23.2	METS Configuration Auditing	Green
TBD	Curam Upgrade 2022	Green

Thank You!